



Knight Family (DCC)
DEMENTIA CARE COORDINATION INITIATIVE

CONNECTING YOUR PATIENTS &
FAMILIES WITH RESOURCES

What is the Knight Family **DEMENTIA CARE COORDINATION (DCC) Initiative?**

Through the Knight Family Dementia Care Coordination (DCC) Initiative, you can refer your patients and their families to the Alzheimer's Association for **FREE CARE PLANNING, SERVICES AND SUPPORT.**



How does the DCC Initiative work?

Following the appointment, caregivers will receive a phone call from the Alzheimer's Association to schedule a **FREE CARE CONSULTATION** and answer any questions.

Here's what is included in the FREE CARE CONSULTATION:

- Talk to trained and knowledgeable Alzheimer's Association staff about the disease, how to manage care, and next steps.
- Get connected to supportive programs and community resources.
- Receive a written action plan, along with recommendations.
- A copy of the written action plan will be sent to the referring provider.

Why is the DCC Initiative timely /important?

An early and accurate diagnosis provides a range of benefits for patients and their families, including:

- **More time to plan** for the future.
- An opportunity to **obtain information and resources.**
- Access to **treatment options.**

When patients and their families get a diagnosis of Alzheimer's or other dementia, or are concerned about memory loss, the Alzheimer's Association can provide help every step of the way.

How to refer a caregiver to the Alzheimer's Association?

1

Identify a caregiver who can benefit from DCC.

Examples include:

- Memory loss concerns related to dementia.
- New dementia diagnosis.
- Increase in caregiver stress or changing needs.

Please refer the caregiver. If your patient does not have a caregiver, refer your patient if they are in early stages of the disease.

2

Obtain **consent** from the caregiver.

- For verbal consent, check appropriate box on DCC referral form.

3

Complete ALL fields in the DCC referral form. This is necessary to process the referral in two business days.

4

Send completed DCC referral form through:

- email to knightdcc@alz.org
- fax to **833-966-0981**
- via **EMR**, if applicable.

5

To help us to **reach caregivers**, at the time of referral:

- Tell caregiver that you are referring them to the Alzheimer's Association.
- Tell caregiver they will be contacted by the Association to schedule a **FREE CARE CONSULTATION** to discuss their needs.
- Ask if they prefer scheduling through email or phone.
 - **If email**, add their email address on the DCC referral form.
 - **If phone**, let them know a call will come from the 877 area code.
- Share the DCC rack card with the caregiver.

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Caregivers are encouraged to call our **24/7 Helpline** at **800.272.3900**. Caregivers can be referred again.



HOW DOES THE DCC INITIATIVE BENEFIT PROVIDERS?

- Reduced burden on clinicians by optimizing healthcare team roles.
- Access to early and comprehensive course of care.
- Improvement of management of dementia related behaviors and symptoms.
- Written action plan sent to referring provider for inclusion in patient's EHR for follow-up visits.



WHAT is a Care Consultation?

Patients and caregivers receive **FREE 1:1 ASSISTANCE** to:

- Enable them to understand the disease.
- Help manage care.
- Assist with helping make informed decisions regarding services and treatments.

The Alzheimer's Association staff will develop a **FREE WRITTEN ACTION PLAN** with the caregiver/family to address specific needs and concerns of the caregiver.

Topics typically include:

1. **Education** — the family's understanding of the diagnosis, stages of the disease and what to expect.
2. Existing **social and family supports** and the availability of other caregiver support.
3. Any **disease symptoms or behaviors** that are challenging or difficult.
4. **Safety issues** — such as wandering, home safety, driving, weapons in the home, etc.
5. Long-term **financial and legal planning**.

CASE REVIEW: Background Information

CARE PARTNER/
SPOUSE:

Robert



PERSON LIVING
WITH DEMENTIA:

Patricia



ROBERT REPORTED TO HIS DOCTOR:

Patricia's memory difficulties have begun interfering with ADLs. He's feeling increased stress and feels more like a caregiver and less like a husband.

CARE CONSULTATION: Concerns and Assistance



CONCERNS
ROBERT SHARES:



CARE CONSULTANT
RESPONDS WITH THE
FOLLOWING:

"She is attempting to drive."

Strategies and communication techniques for difficult situations.

"Concerned about her wandering."

Information about wandering, including prevention, tracking, and medical bracelets.

"Unsure if I should be leaving her at home alone."

Care options including: Home care, Adult day care, and Residential community care.

"I'm feeling increased stress at home."

Resources including: Support group information, Local home care agencies, Financial assistance, and other Respite assistance.

CARE CONSULTATION: Creation of an Written Action Plan

1. Robert will follow through with **diagnostic driving exam** ordered by Patricia's neurologist.
2. Robert and Patricia will review provided material on **safety at home** (Home Safety checklist), exercise and activities and stages of dementia.
3. Robert will enroll Patricia in **Medic Alert** (wandering support).
4. Robert will begin going to a **support group** and register for a **caregiver educational webinar** to learn more about effective communication strategies.

Services available for you and your patients. **Start Referring Today.**



24.7 HELPLINE 800.272.3900

Whether you are the patient, caregiver or health care professional our highly trained and knowledgeable staff can answer questions, connect you with resources or offer support. Translation services are available in more than 200 languages. The call is FREE and we are available 24/7.



Care Consultation

Individualized support and care planning for persons affected with Alzheimer's.



Support Groups

Regular meetings for individuals and caregivers affected to meet, build skills, and develop a support system.



Clinical Trial Information

Current information on local clinical trials, and a way you can refer to trusted research studies.



Education

Classes on a variety of topics for care partners, those living with Alzheimer's and other dementias and the general public.



Professional Education

Continuing medical education addressing the recognition and diagnosis of Alzheimer's disease.

alzheimer's  association®

800.272.3900

alz.org/dcc

Thanks to a transformative gift from the Charles F. and Joanne Knight Family.

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